

Electronic HP Care Pack Next Business Day Hardware Support

Product Description

The Electronic HP Care Pack Services (e-Care Pack) capability allows you to order, receive, update, and activate a wide range of valuable HP Care Pack Services over the Internet. Administered through the HP Services Network (CSN), it is a fast and simple process that enables immediate registration and service activation.

Increase equipment availability and productivity with high-quality onsite and remote support for your HP hardware, as well as selected multivendor equipment.

Choose Next Business Day Hardware Support when you need to: extend your hardware warranty coverage for key systems and devices; obtain easy-to-buy, easy-to-use onsite services; improve hardware performance and uptime; increase the return on your HP and multivendor hardware investments; enjoy consistent service coverage across geographically dispersed sites.

Main Specifications

Product Description	Electronic HP Care Pack Next Business Day Hardware Support - extended service agreement - 3 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
Designed For	HP 215 G1,240 G2,24X G6,24X G7,24X G8,24X G9,25X G10,25X G3,25X G4,25X G5,25X G6,25X G7,25X G8,25X G9,340S G7,348 G5,34X G7,35X G2; Laptop 340S G7; Mobile Thin Client mt245;x2

Extended Specification

General	
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	Next business day
Service Availability	9 hours a day / 5 days a week
Details	
Service & Support	Extended service agreement - parts and labour - 3 years - on-site - response time: NBD - availability: 9 hours a day (8:00 AM - 5:00 PM) / Monday-Friday Technical support - remote monitoring - 3 years

Compatibility Information

Designed For

HP 215 G1 Notebook,240 G2 Notebook,240 G6 Notebook,240 G7 Notebook,240 G8 Notebook,240 G9 Notebook,245 G7 Notebook,245 G8 Notebook,245 G9 Notebook,246 G6 Notebook,246 G7 Notebook,250 G10 Notebook,250 G3 Notebook,250 G4 Notebook,250 G5 Notebook,250 G6 Notebook,250 G7 Notebook,250 G8 Notebook,250 G9 Notebook,255 G10 Notebook,255 G3 Notebook,255 G4 Notebook,255 G5 Notebook,255 G6 Notebook,255 G7 Notebook,255 G8 Notebook,255 G9 Notebook,256 G8 Notebook,340 G7 Notebook,340S G7 Notebook,348 G5 Notebook,348 G7 Notebook,350 G2 Notebook,355 G2 Notebook
HP Laptop 340S G7
HP Mobile Thin Client mt245
HP x2 210 G2