

Dell Upgrade from 1Y Collect & Return to 3Y Basic Onsite

- Extended service agreement
 - parts and labour
 - 3 years
 - on-site
 - business hours / 5 days a week
 - response time: NBD
 - NPOS
 - for Vostro 15 3568, 3400, 3401, 3480, 3481, 3490, 3491, 3500, 3501, 3578, 3580, 3581, 3583, 3584, 3590, 3591
- Covers repair or replacement for manufacturing defects
 - Onsite support after remote diagnosis
 - Online and phone support - Monday - Friday during local business hours

Main Specifications

Product Description	Dell Upgrade from 1Y Collect &Return to 3Y Basic Onsite - extended service agreement - 3 years - on-site
Type	Extended service agreement
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	Next business day
Service Availability	Business hours / 5 days a week
Pricing Type	Near-Point-Of-Sale (NPOS)
Designed For	Vostro 15 3510,15 3515,15 3568,3400,3401,3480,3481,3490,3491,3500,3501,3578,3580,3581,3583,3584,3590,3591

Extended Specification

General	
Service Included	Parts and labour
Location	On-site
Full Contract Period	3 years
Response Time	Next business day
Service Availability	Business hours / 5 days a week
Pricing Type	Near-Point-Of-Sale (NPOS)
Details	
Service &Support	Extended service agreement - parts and labour - 3 years - on-site - response time:NBD - availability:business hours / Monday-Friday Technical support - phone consulting - 3 years - availability:business hours / Monday-Friday Technical support - web support - 3 years - availability:24 hours a day / Monday-Sunday Technical support - e-mail consulting - 3 years - availability:business hours / Monday-Friday
Compatibility Information	
Designed For	Dell Vostro 15 3510,15 3515,15 3568,3400,3401,3480,3481,3490,3491,3500,3501,3578,3580,3581,3583,3584,3590,3591